



Prepare for the Arizona monsoon

*With planning and preparation, you can remain safe
and minimize inconvenience during an outage.*



Tucson Electric Power

Before the Storm

Be prepared.

Charge your cell phone and other portable electronic devices.

Keep an emergency supply kit stocked with flashlights, a battery-operated radio, and plenty of fresh batteries for both. Keep enough supplies in your home to meet your needs for at least three days.

Check weather forecasts before traveling. Be mindful of inclement weather that could cause power outages, especially during summer monsoon storms.

Have a back-up power source available for anyone in your home who relies on life support or other medical equipment that requires electricity to function.

Protect your electronics.

Turn off your air conditioning unit. Power surges from lightning can overload units, leading to costly repair bills.

Unplug electronic equipment and appliances before the storm arrives.

Protect sensitive electrical equipment by installing power protection devices, which are available at hardware or electronics stores.



During the Storm

If you are out during a storm, stay away from downed power lines.

Never touch power lines. If you see a downed line or other damaged equipment, call 911 right away.

If a power line comes into contact with your vehicle, stay inside the vehicle until help arrives. Do not attempt to get out! By stepping out of the vehicle, your body can become the pathway for electricity to reach the ground, causing severe bodily harm or electrocution. Use a cellular phone, if available, to notify emergency services of your exact location.

Never try to remove tree limbs or other debris that may have made contact with downed power lines or other electrical equipment.





If you are at home during a storm, stay at home.

Use a cell phone if you see lightning or hear thunder in your area, as hardwire phone lines can be a conduit for nearby lightning strikes.

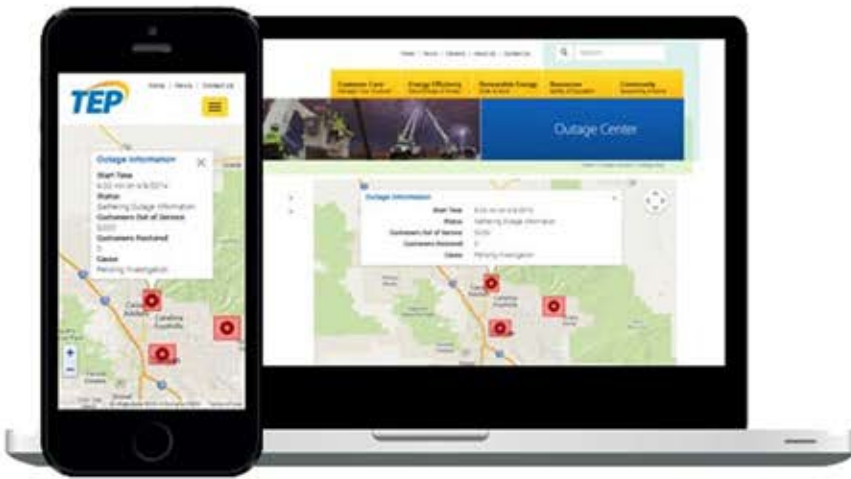
Turn off electronic appliances that were on when the service interruption began. Leave one light on to indicate when power is restored.

Don't play video games connected to your TV. Lightning can travel through wires from game consoles to handset controllers.

Never touch wiring during a storm. It is too late to unplug electronics if the storm is nearby.

Keep refrigerator and freezer doors closed. The refrigerator will keep food safely cold for about four hours if it is unopened.

For longer power outages, consider packing cold and frozen foods into coolers or pack ice into your refrigerator. As a general rule, perishable foods with temperatures above 40 degrees for more than two hours should be thrown away.



Check the status of outages.

TEP is committed to providing safe, reliable electric service to our customers. We're ready to respond to service interruptions around the clock.

If your power is out, please call 520-623-7711 to report the outage. Using our automated system, we can call to let you know when your service is restored

View our interactive outage map to learn more about outages at www.tep.com/outage.