



SECTION 10
METER READING

- A. Company or Customer Meter Reading
1. The Company may, at its discretion, allow for Customer reading of meters.
 2. It will be the responsibility of the Company to inform the Customer how to properly read his or her meter.
 3. Where a Customer reads his or her own meter, the Company will read the Customer's meter at least once every four (4) months.
 4. Where the Company must read the meter every four (4) months, the Customer shall pay Fee No. 3 as set forth in the TEP Statement of Charges for every read.
 5. The Company will provide the Customer with postage-paid cards or other methods to report the monthly reading to the Company.
 6. The Company will specify the timing requirements for the Customer to submit his or her monthly meter reading to conform to the Company's billing cycle.
 7. Meter readings will be scheduled for periods of not less than twenty-five (25) days or more than thirty-five (35) days. In the event the Customer fails to submit a reading within this ten (10) day period, the Company may issue the Customer an estimated bill.
 8. In the event the Customer fails to submit monthly reads as designated above, the Company may estimate the usage for up to three (3) months.
 9. The Company and the Customer shall mutually agree on a method to submit meter reads.
 10. Where the Customer is providing their own meter reads, the Customer is responsible for all applicable charges as calculated from the point the Company last read the Customer's meter.
 11. Meters will be read monthly on as close to the same day as practical.



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E. Meter Testing and Maintenance Program

1. The Company will replace any meter found to be damaged or associated with an inquiry into its accuracy, whether initiated by the Customer or Company, and which has been in service for more than sixteen (16) years. Replaced meters will be tested for accuracy and will be acceptable if found to have an error margin within plus or minus three percent ($\pm 3\%$).
2. The Company will file an annual report with the Commission summarizing the results of the meter maintenance and testing program for that year. At a minimum, the report should include the following data:
 - a. Total number of meters tested at Company initiative or upon Customer request; and
 - b. Number of meters tested which were outside the acceptable error allowance of $\pm 3\%$.

F. Customer Requested Meter Tests

The Company will test a meter upon Customer request and the Company will be authorized to charge the Customer for the meter test. The charge for the meter test is set forth as Fee No. 13 in the TEP Statement of Charges. However, if the meter is found to be in error by more than three percent (3%), then no meter testing fee will be charged to the Customer.

G. Demand

1. The Customer's demand may be measured by a demand meter, under all Rates involving billings based on demand, unless appropriate investigation or tests indicate that the Customer's demand will not be such as to require a demand meter for correct application of the Rate. In cases where billings under a Rate requiring determination of the Customer's demand must be made before a demand meter can be installed, such billings may be made on an estimated demand basis pending installation of the demand meter; provided, however, that billings made on the basis of estimated demand will be appropriately adjusted, if indicated to be greater or less than the actual demand recorded after the demand meter is installed.
2. Demand meters may be installed at any metering location if the nature of the Customer's equipment and operation is such as to indicate that a demand meter is required for correct application of the rate schedule.
3. All demands used for billing purposes will be recorded, or computed to the nearest whole kW.



Tucson Electric Power

Tucson Electric Power Company
Rules and Regulations

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SECTION 10
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H. Automated Meter Opt-Out

Residential Electric Service (TRRES) Customers may request meters that do not transmit data wirelessly and the Company will accommodate such requests to the extent practicable. For Customers who choose to not have an automated meter installed or wish to replace an automated meter with a non-transmitting meter, the Special Meter Reading Fee set forth as Fee No. 3 in the TEP Statement of Charges will be a monthly recurring charge. The Automated Meter Opt-Out Set-Up Fee set forth as Fee No. 4 in the TEP Statement of Charges will only apply to those Customers who request the removal of an automated meter.

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