

Common Interconnection Delays Caused on The Installation Side

- Installation of project prior to TEP's review and written approval of customer application.
- TEP has not received or granted a variance request for location of the DG disconnect further than 10 feet away from the customer's service entrance.
- Submitted Notice of Installation Completion As Built does not contain Plot Plan.
- Method of Interconnection listed on PowerClerk application does not match Work Order created for example Derate on Work Order with Standard BackFed Breaker listed on PV application.
- Installed system does not match the system size applied for.
- DG disconnect wired incorrectly.
 - Line conductors in DG disconnect must terminate on line lugs.
- DG meter socket wired incorrectly.
 - Solar conductors in DG meter socket must terminate on line (top) lugs.
- Grounding/bonding issues.

Common Interconnection Delays Caused on The Administrative Side

- Submitted TEP documents are illegible.
- TEP Interconnection Agreement does not contain customer signature or initials.
- Submitted TEP documents are not most recent version found on tep.com.
- DG Meter Fee selection has not been made correctly.
- Project submission has missing or incomplete documents uploaded.
- TEP documents digitally signed using either DocuSign, copy and paste of a signature or Microsoft Paint.
- TEP documents not signed by the correct person. All documents must be signed by the property owner/main customer.
- Project is a rental property. Submitted TEP documents are not signed by the Property Owner.
- Document signed by spouse who is the property owner, but is not main customer.
- Incorrect address or incomplete customer information is contained in submitted PowerClerk application.
- Name and title of person authorized to sign on behalf of non-residential customers (company, school, municipality, etc.) is not listed in TEP's Customer Care and Billing System.
- Distributed generation clearance (DGC) from the Authority Having Jurisdiction (AHJ) has not been received by TEP's New Service Department.
- As Built Packet does not contain jurisdictional approval documentation / required project drawings / plot plan.
- Final system size referenced in As Built Packet does not match system size input in Power Clerk.
- TEP has received DGC clearance. Required submission of System Commissioning Form in PowerClerk has not been completed by the installer.
- Total inverter rating over is 10 kWac and the customer is not served by a dedicated transformer.
- Method of Interconnection listed on PowerClerk application does not match Work Order created for example Derate on Work Order with Standard BackFed Breaker listed on PV application.